



BACU BANKING SYSTEM CONVERSION HAS BEEN POSTPONED

In response to the current nation-wide health situation, BACU has decided to postpone the banking system conversion scheduled for March 31- April 3, to an undetermined date in the future.

Our main priority is the safety of our staff, their families and our members in this pandemic. We are actively working with all of our partners on that issue. Secondly, we understand the need to continue to provide member services, particularly distance delivery alternatives such as Online Banking, e-Transfers and bill payments in an uninterrupted fashion. This also includes Telephone Banking which will continue until further notice as well.

Impact to Members – Due to the delayed conversion, all services will remain **“AS IS”**. There will be no changes or further action required by members at this time. All ATMs, Online Banking, Telephone Banking and MemberCards will continue to work without interruption. No Online Banking login or password changes will be necessary. We will continue to provide in-branch services to the best of our abilities while respecting today’s new reality. BACU would ask our members to try and reduce all unnecessary visits to the branches if possible and use alternate methods that are not face-to face.

In addition, for the safety of our staff and other members, we also ask that all members who have travelled internationally, demonstrated any symptoms of COVID-19, or have been in contact with anyone who’s suspected to be affected, to refrain from coming in to the branch at all. In the interim, our staff will continue to be available to help you by phone if needed, or use any of our ATM’s and distance delivery methods.

Thank you for your understanding as we work through this difficult time together. While it will not be business as usual, you can count on BACU to help you and your family through this.