

Chief Operating Officer

Belgian-Alliance Credit Union

Come work where you can make a difference...

The Opportunity

For over 80 years, the Belgian-Alliance Credit Union (BACU) has taken great pride in delivering quality financial services to over 5,000 member owners. With three branches in Winnipeg and open to all, BACU is a dynamic and progressive financial institution that is poised for continued growth.

Are you driven to succeed? Do you lead by example?

In preparation for the retirement of our current Chief Operating Officer, we are looking for an experienced financial services industry leader to join our team. This is a permanent position based from our corporate head office on Portage Avenue, working Monday to Friday with occasional travel to our other branches.

Working closely with the branch management team, our COO oversees all areas of lending, operations and administration for our credit union. We are seeking a self-motivated individual to mentor and lead our teams by working closely with our members, our branch staff and within our communities. As the BACU Chief Operating Officer, your focus is to ensure our sales staff align to our corporate objectives.

Under broad managerial direction, the Chief Operating Officer:

- Oversees a network of three branches, three branch managers and head office administrative support team
- Provides consultative support to the CEO and other senior staff members in the development of the credit union's strategies, pricing policies and administrative procedures
- Provides leadership and expertise in the creation and delivery of products and services
- Mentors BACU staff in the areas of employee development and performance management
- Leads existing lending staff in the delivery of small business lending requests and may be called to manage select commercial member relationships
- Oversees the lending teams' management of the day to day consumer lending portfolio, delinquency and overdraft management
- Aligns sales teams to corporate goal and strategies

The Person

As the ideal candidate, you have a minimum of five years of management experience working within a financial institution, are very well versed in lending (including small business) and have experience creating and leading change. You are a self-motivated individual who thrives on making a difference for your staff and with members. You are a proven manager with strong leadership capabilities. You love ensuring your members' and staff receive a high level of service each and every day.

What do we offer?

At BACU, we offer competitive compensation, a great pension plan, comprehensive benefits, a variable compensation plan and a wonderful work environment where each team member has a chance to make a difference.

Why not contact us to see why your goals may be in line with ours.

Applicants are invited to submit their cover letter and resume in confidence to mtrudeau@bacumail.ca by Tuesday June 4, 2019. Please indicate salary expectations within your cover letter.

We appreciate the interest of all applicants, however, only candidates selected for an interview will be contacted.