

Chief Operating Officer

Belgian-Alliance Credit Union
1177 Portage Avenue, Winnipeg
Permanent Full Time

Come work where you can make a difference

The Opportunity

For over 85 years, the Belgian-Alliance Credit Union Ltd. (BACU) has taken great pride in delivering quality financial services to 5,000 of our member owners. With three branches in Winnipeg and open to all, BACU is a dynamic and flexible financial institution that is poised for continued growth.

BACU is currently recruiting for the position of Chief Operating Officer (COO). At BACU, we pride ourselves in leading by example, where both Managers and Executive are classified as *working managers*, meaning they meet with both staff and members as their roles require. In this role, you will manage and oversee both an operational leadership team as well as the commercial portfolio. Your primary focus will be on the following areas:

- ✓ Manage existing commercial relationships while fostering new ones in the communities we serve (administration/sales)
- ✓ Review and adjudicate commercial and consumer credit, both as part of the COO role and as a member of the BACU Credit Committee
- ✓ Oversee and provide guidance to leaders at our three branch locations
- ✓ Responsible to set, monitor, and drive activities that will support the CU in achieving its sales and service mandates
- ✓ Mentor BACU staff in the areas of employee development and performance management
- ✓ Manage and report on key functions of the credit union (delinquency, lending, allowance, etc.)

The Person

You are a self-motivated individual with excellent time-management skills who thrives in a fast-paced environment, where the only constant is change. You enjoy working in an environment where you are expected to uncover problems, research solutions, then be empowered to implement them. You have a proven track record to grow and administer a commercial lending portfolio. You are confident in credit adjudication decisioning and can provide related credit coaching to a team of lenders. You pride yourself in providing holistic financial advice and cross sales experience to members, while also having the acumen required to ensure all lending activities are compliant with relevant legislation, procedures, and policies. Using this knowledge, you will review and enhance existing BACU Lending Policy, Procedures, and Guidelines. As the Chief Operating Officer, you have the unique opportunity to be both a direct contributing member of our success by managing and growing the commercial portfolio, as well as an indirect contributor who reviews, proposes, and implements strategies, partnerships, and initiatives that will see BACU continue to flourish into the future.

What do we offer?

At BACU, we offer competitive compensation, a great pension plan, comprehensive benefits, a variable compensation plan, and a wonderful work environment where each team member has a chance to make a difference.

Apply Today!

Applicants are invited to submit their resume and cover letter including salary expectations in confidence to careers@bacumail.ca by Friday, August 2, 2024.

We appreciate the interest of all applicants, however, only those under consideration will be contacted.